






# WARRANTY COVERAGE

2020MY COE HINO TRUCKS

DESCRIPTION	STD/OPT	MONTHS	MILEAGE
<b>BASE ENGINE &amp; VEHICLE WARRANTY</b> Provides warranty coverage against defects in material and workmanship. Towing is covered for 24 months/ unlimited mileage and includes towing to the nearest Hino dealer for warrantable failures. Adjustments and expendables items are covered for 90 days / 3,000 miles. Batteries are covered for 12 months / unlimited mileage.	STD	36	Unlimited
 <b>EXTENDED ENGINE, DRIVETRAIN &amp; HYBRID COMPONENTS WARRANTY- 5 YEARS (STANDARD)</b> Provides extended warranty coverage against defects in material and workmanship for camshaft, common rail assembly, connecting rods, crankshaft, cylinder block and liners, Cylinder head cover, engine fuel injectors, exhaust manifold, flywheel housing, head gasket, high pressure fuel lines, injection supply pump, intake manifold, oil cooler case oil pump, pistons, timing gears, turbo charger, alternator, starter, Aisin transmission, rear axle and hybrid system components including battery.	STD	60	200,000
 <b>EXTENDED ENGINE, DRIVETRAIN &amp; HYBRID COMPONENTS WARRANTY - 7 YEARS (OPTIONAL)</b> Provides warranty coverage of all items listed in Extended Engine, Drivetrain & Hybrid Components Warranty	OPT OPT	84 84	150,000 200,000
<b>BASE EMISSIONS SYSTEM WARRANTY - 5 YEARS (STANDARD)</b> Provides warranty coverage against defects in material and workmanship for all components that comprise the emissions system.	STD	60	100,000
<b>BASE AFTERTREATMENT SYSTEM WARRANTY - 5 YEARS (STANDARD)</b> Provides warranty coverage against defects in material and workmanship for all components that comprise the aftertreatment system.	STD	60	100,000
  <b>EXTENDED AFTERTREATMENT SYSTEM WARRANTY - 5 &amp; 7 YEARS (OPTIONS)</b> Provides warranty coverage against defects in material and workmanship for all components that comprise the aftertreatment system.	OPT OPT OPT	60 84 84	200,000 150,000 200,000
 <b>FRAME RAILS &amp; CROSS MEMBERS</b> Provides warranty coverage against structural cracks in the frame caused by defects in material and workmanship.	STD	60	Unlimited
<b>CAB</b> Provides warranty coverage against corrosion perforation of the cab structure.	STD	48	Unlimited

OPT - Optional Warranties can be purchased from an authorized Hino Dealer. Hino reserves the right to amend all warranty terms and conditions. Please see your authorized Hino dealer for additional details.



# HINOWATCH COVERAGE

2020MY COE HINO TRUCKS

HinoWatch is a 24/7/365 roadside assistance program that covers your new Hino truck for the first 3 years of ownership regardless of mileage. HinoWatch offers Hino owners roadside assistance throughout the United States.

Simply call the toll free number, 1-866-365-HINO (4466), and provide your Vehicle Identification Number (VIN), current truck location and problem description. All calls to HinoWatch are at no charge to Hino customers. A HinoWatch representative can assist customers in one of sixty-five languages and will help you with arrangements to get you back on the road quickly.

## HINOWATCH COVERS THE FOLLOWING SERVICES AT NO-CHARGE TO THE CUSTOMERS.

### LOCKOUT SERVICE

If you are locked out of your truck, HinoWatch will coordinate help to get you into your truck so you can get back on the road quickly.

### BATTERY JUMPSTART

If your batteries are dead, HinoWatch will coordinate help with a jumpstart to get you back on the road quickly.

### INFORMATION

Customers can call anytime for information such as the nearest authorized Hino dealer or simply to get answers to basic vehicle questions.

## ADDITIONAL SERVICES HINOWATCH CAN COORDINATE FOR CUSTOMERS (CHARGES NOT COVERED BY HINOWATCH)

### TOWING

HinoWatch will help owners arrange a tow truck if needed. If towing is required to an authorized Hino dealer due to a failure that is covered by Hino warranty, the customer will be reimbursed for the towing expense at the completion of the repairs through the dealer<sup>1</sup>.

If the tow is not due to a warranty covered failure, the tow bill will be not be reimbursed to the customer.

1. Towing is covered for warrantable failures for 24 months after the in-service date.

### ROADSIDE SERVICE

HinoWatch will assist the customer in arranging for roadside service assistance if requested. Expenses for roadside service assistance are not covered by HinoWatch or Hino warranty.

### TIRE SERVICE

HinoWatch will assist the customer in arranging for roadside tire service if requested. HinoWatch will connect you to a local tire service provider that can assist you with roadside tire repairs.

### OUT OF FUEL / DIESEL EXHAUST FLUID (DEF)

A HinoWatch vendor will arrive with fuel<sup>1</sup> or DEF<sup>1</sup> to get you on your way.

1. Customer is responsible for fuel, DEF, and roadside service costs.

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